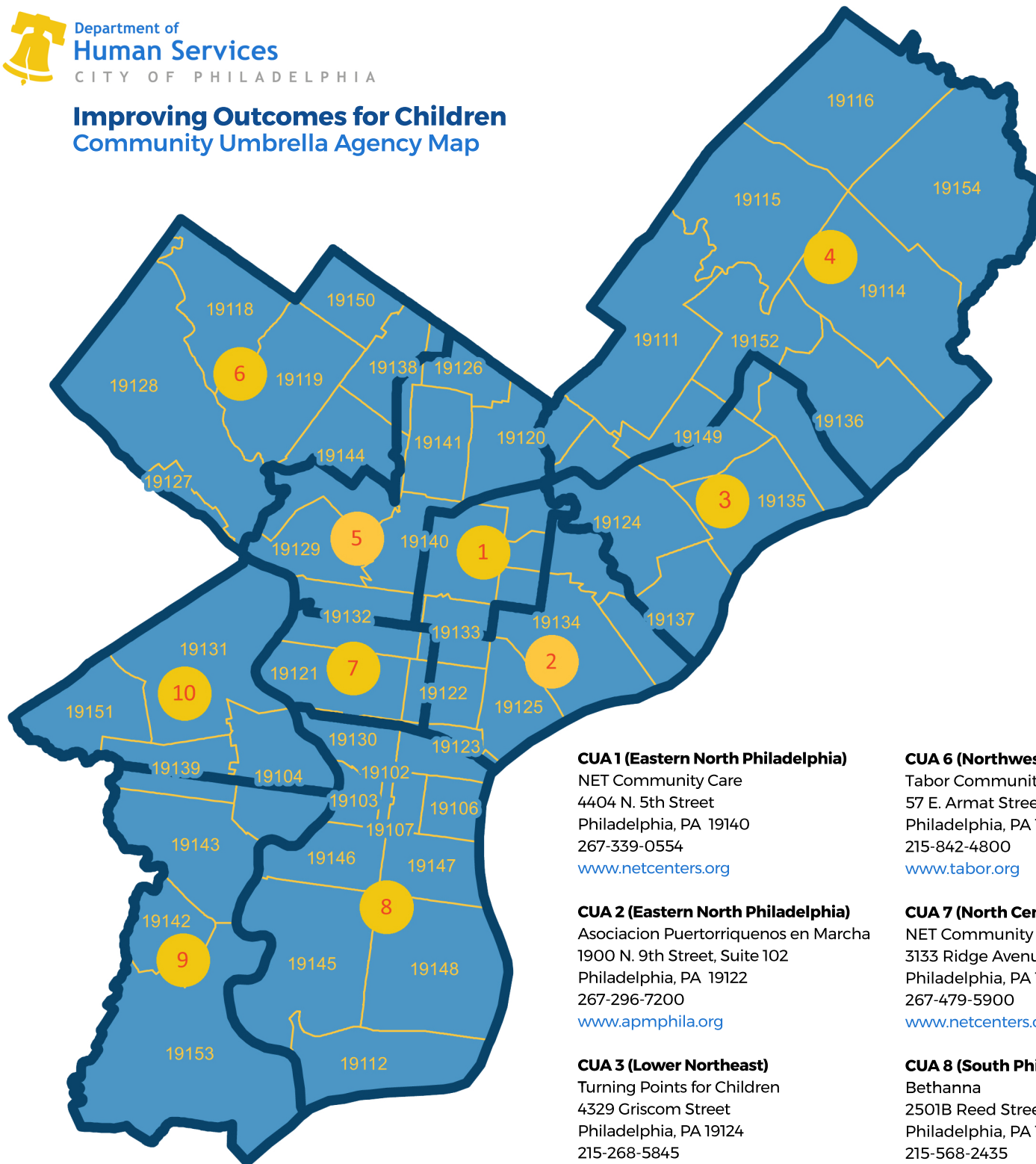


Improving Outcomes for Children Community Umbrella Agency Map



Improving Outcomes for Children

Improving Outcomes for Children (IOC) is Philadelphia's community based approach to providing child welfare services. It is a public/private partnership between the City of Philadelphia Department of Human Services (DHS) and private agencies, Community Umbrella Agencies (CUAs).

CUAs provide daily case management for families, while DHS operates the 24-7 Philadelphia child abuse hotline, conducts investigations, identifies placements, and assists with permanency for children whose parental rights have been terminated. DHS also monitors CUAs for quality of service delivery.

CUA 1 (Eastern North Philadelphia)

NET Community Care
4404 N. 5th Street
Philadelphia, PA 19140
267-339-0554
www.netcenters.org

CUA 2 (Eastern North Philadelphia)

Asociacion Puertorriquenos en Marcha
1900 N. 9th Street, Suite 102
Philadelphia, PA 19122
267-296-7200
www.apmphila.org

CUA 3 (Lower Northeast)

Turning Points for Children
4329 Griscom Street
Philadelphia, PA 19124
215-268-5845
www.turningpointscua.org

CUA 4 (Far Northeast)

Catholic Social Services
10125 Verree Rd, Suite 200
Philadelphia, PA 19116
215-603-7741
www.cssphiladelphia.org

CUA 5 (Logan/Olney)

Turning Points for Children
3300 Henry Avenue
Suite 600
Philadelphia, PA 19129
267-766-2000 ext. 2003
www.turningpointscua.org

CUA 6 (Northwest Philadelphia)

Tabor Community Partners
57 E. Armat Street
Philadelphia, PA 19144
215-842-4800
www.tabor.org

CUA 7 (North Central Philadelphia)

NET Community Care
3133 Ridge Avenue
Philadelphia, PA 19132
267-479-5900
www.netcenters.org

CUA 8 (South Philadelphia)

Bethanna
2501B Reed Street
Philadelphia, PA 19146
215-568-2435
www.bethanna.org

CUA 9 (Southwest Philadelphia)

Turning Points for Children
3901 Market Street
Philadelphia, PA 19104
215-825-8250
www.turningpointscua.org

CUA 10 (Mantua, Overbrook, Wynnefield)

Turning Points for Children
5070 Parkside Ave
Building 3, Suite 3400
Philadelphia, PA 19131
215-452-5172
www.turningpointscua.org

To report child abuse or neglect call 215-683-6100

For concerns about case, contact the Commissioner's Action Response Office: 215-683-6000 or dhscaro@phila.gov